

**CUSTOMER**

**MAPRO Electronics Technology (Taiwan) Co. LTD**

**RMA REQUEST**

**295**

**RMA DATE** 01/07/21 **CUSTOMER ID** 269 **DESK TICKET ID** 7597

**SHIPPING METHOD** FedEx International Priority

**VAT /TAX ID** N/A

Questions or concerns? Contact us at support@thinklucid.com!

**RMA RETURN ADDRESS (IF APPLICABLE)**

**MAPRO Electronics Technology (Taiwan) Co. LTD**

1F, No.5 , Lane 10, Sec 1 Zhongshun St

Taipei City Wenshan District 106 11662

Taiwan Tel: 00886 2 29393969

**LINE**

**PART NUMBER / DESCRIPTION**

**QTY**

**RMA TYPE**

**INVOICE #**

**PURCHASED**

**RECEIVED**

1 PHX016S-MS 1 fective - Out of Warran Pending

Phoenix Camera IMX273 1.6MP BW S-Mount

**Serial Number:**

**RMA RETURN INSTRUCTIONS**

1. Please clearly mark the return shipment with the RMA Request number indicated at the top.
2. Ship with a major courier that can provide a tracking number. The customer is responsible for any damage or loss during transit .
3. All items should be returned in their original packaging.
4. Return all items to the following address only:

**LUCID VISION LABS**

**UNIT 130 - 13200 DELF PLACE RICHMOND, BC V6V 2A2 CANADA**

**RMA CONDITIONS**

* All RMA requests are subject to a 15% restocking fee to be charged at the sole discretion of LUCID Vision Labs.
* The estimated turn around time for a repair and return is 2-4 weeks (In-Warranty) and 4-6 weeks (Out-of-Warranty).



**LUCID Vision Labs, Inc.**

Unit 130 - 13200 Delf Place Richmond BC V6V 2A2 Canada

**LUCID Vision Labs, Gmbh**

Renntalstrasse 14

74360 Ilsfeld Germany

**LUCID Vision Labs, GK**

Eishin Building, 4th Floor

3-6-1 Kanda-Ogawamachi, Chiyoda-ku

101-0052 Tokyo, Japan

[www.thinklucid.com](http://www.thinklucid.com/)

The general Terms and Conditions of sale at [www .thinklucid.com/terms-and-conditions](http://www.thinklucid.com/terms-and-conditions) apply to all oﬀers made by and agreements entered into with LUCID Vision Labs, Inc .

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